

MEDIA INFORMATION SHEET

PERFORMANCE MONITORING AND REPORTING FUNCTION



Office of the Information Commissioner
Queensland

October 2016

Initially established under the repealed Freedom of Information Act 1992 (Qld), the Office of the Information Commissioner (OIC) continues under the *Right to Information Act 2009* (Qld) (RTI Act) and the *Information Privacy Act 2009* (Qld) (IP Act) as Queensland's independent statutory body promoting access to government-held information and protecting people's personal information as held by the public sector.

OIC conducts annual audits, reviews and surveys of Queensland government agencies to measure the extent to which the agencies have implemented right to information and information privacy obligations.

Under the RTI Act, OIC reports on review outcomes to the Legal Affairs and Community Safety Committee (LACSC), and under the IP Act, reports are made to the Speaker of the Legislative Assembly of Queensland. These reports are subsequently tabled in Parliament on the next sitting day.

The review process

OIC has a five-year review plan, which outlines annual review goals. The procedure for conducting a review broadly involves settling the review process and scope with the agency, conducting the review and reporting on the outcome of the review to Parliament.

Agencies are asked to self-assess against all legislative compliance obligations on a regular basis, and have participated in surveys of attitudes and perceptions.

The monitoring process achieves a depth of review by conducting detailed compliance reviews of individual agencies or of specific high impact issues.

Reports on agency compliance and on specific issues have resulted in benefits, such as putting in place roles, responsibilities, delegations, authority, systems and processes to implement the RTI and IP legislation.

Highlights of 2015–16

- Conducted 69 performance monitoring and compliance activities, including reporting on three follow-up reviews to assess how well the agency had implemented recommendations made in a previous compliance review.
- Desktop audits of local governments and hospital foundations were completed in 2015–16.
- Conducted 2016 Right to Information and Information Privacy Electronic Audit which captured public sector agencies' self-assessment of their progress in complying with the legislation and associated guidelines.
- Started refreshing our review and audit methodology to further strengthen its alignment with the auditing standards.

Reports to Parliament

In 2015–16, OIC tabled four reports in Parliament about agencies' compliance with right to information and information privacy obligations.

- Compliance review of the Council of the City of the Gold Coast.
- A follow-up review of: the Rockhampton Regional Council; Department of Education and Training; and Camera surveillance and privacy.

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Please note: The Office of the Information Commissioner (OIC) cannot comment on an external review application being considered by OIC or where the parties to the review may still seek review of the OIC decision. Reasons for external review decisions are published on the OIC website. OIC cannot disclose information relating to a review, including information claimed to be exempt or otherwise able to be withheld from disclosure. Similarly, OIC will not discuss specific privacy complaints with people who are not a party to the complaint. Information about how the RTI Act and the IP Act apply to various types of entities and documents can be found in Information and Resources on this website.