

Jo's STORY

Universities are subject to the *Right to Information Act 2009*

Universities are covered by the RTI Act too

- Following the exams, Jo* wanted access to her exam papers and the answer guide
- The university didn't want to release the exam paper or answer guide due to concerns about prejudice to future testing / exams
- Jo sought an external review of the university's decision

Talking to the information holder helps

- Jo explained she wanted to understand why she had not passed her exams
- The university agreed for Jo to see the exam papers and answer guides under supervision
- That was enough for Jo to understand her mistakes

Both parties got what they wanted

- By talking about why Jo wanted the documents, she was able to get what she wanted.



Office of the Information Commissioner
Queensland



* not the applicant's real name

www.oic.qld.gov.au/stories