



## Information Sheet

GUIDELINE – *Right to Information Act 2009*

### What if the document I'm applying for is already available?

The *Right to Information Act 2009* (RTI Act) allows you to apply for access to documents held by Queensland government agencies. Many government agencies also make information and documents available outside of the RTI Act. If this is the case for the documents or information you want copies of, you won't be able to access them under the RTI Act.

If you make an RTI application for these documents, the Act allows an agency to refuse access to them because they can already be accessed through other means.<sup>1</sup> This applies even if the other access method involves paying a fee.

#### Example

Some examples of alternative access schemes are:

- The Queensland Police provides access to some traffic accident reports and property crime reports<sup>2</sup>.
- The Department of Natural Resources and Mines provides access to land titles, valuation reports, and other property data.
- Births, Deaths and Marriages provides access to your birth and marriage certificates.

If you're not sure whether the document you want to access is already available you should check the agency's website or contact the agency directly to enquire.

For additional information and assistance please refer to the OIC's guidelines, or contact the Enquiries Service on 07 3234 7373 or email [enquiries@oic.qld.gov.au](mailto:enquiries@oic.qld.gov.au).

**This information sheet is introductory only, and deals with issues in a general way. It is not legal advice. Additional factors may be relevant in specific circumstances. For detailed guidance, legal advice should be sought.**

If you have any comments or suggestions on the content of this document, please submit them to [enquiries@oic.qld.gov.au](mailto:enquiries@oic.qld.gov.au).

**Published 30 November 2017 and Last Updated 1 July 2025**

*Changes to legislation after the update date are not included in this document*

<sup>1</sup> Section 47(3)(f) of the RTI Act.

<sup>2</sup> These are available through an arrangement with CITEC Confirm <https://www.confirm.com.au/citecConfirm/index.shtml>.